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June 19, 2026

VIA FedEx 2Day (Tracking # 8733 1849 4090) and Email

Rossmann Repair Group Inc.

Attn: Louis Rossmann

2410 San Antonio Street

Austin, TX 78705

help@rossmannngroup.com

Re: False and Misleading Commercial Statements Concerning WeRecoverData

Mr. Rossmann:

This office represents WeRecoverData.com, Inc. ("WRD"). It has come to our attention that you and Rossmann Repair Group Inc. have published a lengthy webpage entitled "Is WeRecoverData Safe?" that contains false, misleading, and commercially disparaging statements concerning WRD and its services.

The webpage is expressly attributed to you as the founder and chief technician of Rossmann Repair Group Inc. It is not presented as a neutral news report or an abstract discussion of industry practices. Instead, it repeatedly attacks WRD's integrity, business practices, technical capabilities, pricing, customer relationships, and fitness to provide data-recovery services while directly comparing WRD with your competing data-recovery business. It concludes by soliciting readers to retain Rossmann Repair Group Inc. for the same services.

WRD recognizes that competitors may engage in truthful comparative advertising and may express honestly held opinions concerning matters of legitimate public interest. WRD does not seek to suppress protected opinion, fair criticism, or the accurate republication of verified facts. Your webpage, however, goes materially further. It presents serious accusations of misconduct as established facts, republishes unsupported accusations from third parties as purported evidence, and uses those accusations to divert prospective customers toward your competing business.

Among other things, your webpage states or communicates that:

- WRD maintains "fake" or misleading business locations and that all 22 locations you purportedly investigated are virtual offices that fail applicable criteria;
- WRD has engaged in a consistent pattern of pricing escalation, non-refundable charges, punitive cancellation terms, and withholding customers' devices pending payment;

- WRD's published technical materials contain fabricated claims, dangerous advice, "engineering impossibilities," and false assurances;
- WRD advertises a fabricated success rate;
- WRD's technical capabilities, equipment, credentials, facilities, and customer-service practices are materially inferior to those of Rossmann Repair Group Inc.; and
- WRD deliberately damages customer property when customers decline WRD's quotes or seek competing services.

The final category is particularly serious. Your webpage republishes a statement attributed to the Reddit user "Zorb750" accusing WRD of being "strongly suspected of sabotaging drives when customers decline their quote." It also republishes a statement attributed to the Reddit user "DataRecoveryNJ" claiming, "I had a few cases with WeRecoverData where they quoted the customer \$4,000++. When the customer asked for it back they copied the data to their server and degaussed the drive."

WRD understands that "DataRecoveryNJ" is associated with a competing data-recovery business. Your decision to republish that accusation on your company's website gives it a broader audience and places the authority, reputation, and commercial interests of Rossmann Repair Group Inc. behind it.

The accusation is false. WRD does not sabotage, degauss, destroy, or deliberately damage customers' drives because a customer declines a quote, requests the return of a device, or elects to obtain services elsewhere. WRD does not copy customer data and then intentionally render the original device unrecoverable as retaliation for a customer's decision not to proceed with a quoted service. These accusations directly attack WRD's honesty, integrity, and fitness to perform data-recovery work.

Your webpage also appears designed to capture consumers actively searching for information concerning WRD and redirect them toward Rossmann Repair Group Inc. The page repeatedly contrasts alleged deficiencies in WRD's services with the purported advantages of your competing business, including your pricing, equipment, evaluation policy, facilities, customer reviews, and "no data, no fee" policy. The commercial purpose of the publication is apparent from its structure, content, and concluding solicitation.

Your conduct appears to give rise to multiple causes of action, including claims for defamation and defamation per se; business disparagement and trade libel; tortious interference with prospective business relationships; unfair competition; and false or misleading representations of fact in commercial advertising or promotion in violation of § 43(a)(1)(B) of the Lanham Act, 15 U.S.C. § 1125(a)(1)(B).

WRD is continuing to review the webpage and the sources cited within it. Nothing in this letter should be understood as limiting WRD's objections to the examples identified above. WRD expressly reserves the right to identify additional false, misleading, unsupported, or materially incomplete statements concerning WRD.

Accordingly, WRD demands that you and Rossmann Repair Group Inc.:

1. Immediately remove from publication the webpage entitled "Is WeRecoverData Safe?" in its present form;
2. Immediately cease publishing, republishing, distributing, or promoting any false or misleading statement that WRD sabotages, degausses, destroys, damages, or deliberately renders customers' devices unrecoverable;
3. Immediately cease publishing or republishing false or misleading factual statements concerning WRD's services, pricing practices, locations, facilities, personnel, technical capabilities, credentials, customer relationships, and business practices;
4. Remove any materially identical or substantially similar publication concerning WRD from any other website, social-media account, advertising platform, or online channel maintained or controlled by you or Rossmann Repair Group Inc.;
5. Provide a written identification of each website, webpage, social-media account, advertising platform, or other online channel through which you or Rossmann Repair Group Inc. have published or promoted statements concerning WRD; and
6. If you contend that any accusation of sabotage, intentional destruction, degaussing, unauthorized copying of customer data, or retaliatory damage to customer property is accurate, identify the factual basis for that contention, including the relevant customer matter, device, date, source of information, supporting documents, and person with knowledge.

WRD has preserved evidence relating to your publication, including copies of the webpage, publication dates, source links, screenshots, archived materials, and related records.

You and Rossmann Repair Group Inc. are hereby placed on notice that WRD anticipates litigation concerning the matters addressed in this letter. Accordingly, you are under a legal obligation to preserve all potentially relevant evidence in your possession, custody, or control. This includes, without limitation, all drafts, edits, revision histories, source materials, screenshots, archived pages, analytics records, search-engine optimization records, keyword-research materials, advertising records, website traffic records, conversion data, customer-intake records, referral records, emails, text messages, internal communications, social-media communications, Reddit posts, direct messages, account records, metadata, browser data, customer communications, business records, financial records, and electronically stored information relating in any way to WRD; the webpage entitled "Is WeRecoverData Safe?"; any other statement concerning WRD; the statements attributed to "Zorb750" and "DataRecoveryNJ"; any communications with those users or with the persons responsible for those accounts; and any effort to direct actual or prospective customers away from WRD or toward Rossmann Repair Group Inc. or any other competing service.

You are further directed not to delete, modify, destroy, overwrite, conceal, or permit the loss of any such materials, whether stored locally, in cloud accounts, on mobile devices, on business systems, or through third-party platforms. This preservation obligation applies equally to Rossmann Repair Group Inc. and to each of its officers, employees, agents, contractors, and representatives. Failure to preserve relevant evidence after notice of anticipated litigation may constitute spoliation of evidence and may subject you and Rossmann Repair Group Inc. to court-imposed sanctions, adverse evidentiary inferences, monetary penalties, or other relief.

Nothing in this letter constitutes a complete recitation of WRD's factual or legal positions, all of which are expressly reserved.

We request written confirmation by no later than **July 8, 2026** that you and Rossmann Repair Group Inc. will comply with the foregoing demands. If you fail to comply, WRD is prepared to pursue litigation and all available legal remedies without further notice to you.

Govern yourself accordingly.

Sincerely,

/s/ Zachary A. Westenhoefer
Counsel for WeRecoverData.com, Inc.