

# I cannot re-activate NTFS for Mac

## Ticket details



2 days ago

It says that the account does not have the correct license. I tried to revoke to reactivate, but I get an error.



Screenshot 2025-03-03 at 13.45.00.jpg

200 KB · [Download](#)


2 days ago

I have a license key, btw, that I bought in 2019.



Admin

2 days ago

Dear Customer,

It looks like you are experiencing an activation problem with one or several of our products.

1. If you purchased the product (APFS for Windows, NTFS for mac, ExtFS for mac, HFS for Windows, LFS for Windows) after Se

In most cases the license has been registered to the new Paragon Licensing Center.

Please make sure you can log in at:

<https://lc.paragon-software.com/sign-in>

You can use the Forgot password button if needed.

Activate the software version downloaded from the user portal via logging into the same Paragon Licensing Center account f

IMPORTANT:

Please note that you need to download and use ONLY THE LATEST BUILD available below (previously installed versions won't d

<https://www.paragon-software.com/home/ntfs-mac/>

<https://www.paragon-software.com/home/extfs-mac/>

<https://www.paragon-software.com/home/apfs-windows/>

<https://www.paragon-software.com/home/hfs-windows/>

<https://www.paragon-software.com/home/linuxfs-windows/>

2. If you purchased the product before September 2022, you are eligible for 30% discount for the new purchase.

Please reply to this e-mail with "I need discount" and we will provide you with the link.

If you have any further questions, do not hesitate to contact our Support Team by replying to this e-mail.

Best regards,

Customer Support Team

Paragon Software Group



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